

PROVIDENCE RESIDENTIAL AND COMMUNITY CARE SERVICES SOCIETY

Deborah Mitchell, VP Seniors Care, Organizational Strategy, & Partnerships

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WHO WE ARE

Providence Residential and Community Care Services Society or “PRCC”

- non-profit, charitable society
- incorporated in January 2017
- HEABC and Municipal Pension Plan member
- Catholic health care organization
- will serve some of the most vulnerable and marginalized members of society – our seniors
- and, while initiated by Providence Health Care, is a distinct and separate organization



MISSION AND VALUES

Our Mission: Inspired by the healing ministry of Jesus Christ, Providence Residential and Community Care Services Society is a Catholic Health Care community dedicated to meeting the physical, emotional, social and spiritual needs of those served through compassionate care, teaching and research



Bringing Our Values to Life.



BUILDING ON ST. JOSEPH'S TRADITION

- St. Joseph's has been providing compassionate care in the Comox Valley for over 105 years; similarly, Providence has a 125-year presence in health care in BC
- St. Joseph's and Providence share many of the same values, an innovative and pioneering spirit and a commitment to excellence
- Building on St. Joseph's rich history, PRCC will continue to provide service that focuses on seniors, in the Comox Valley for many years to come



PROVIDENCE RESIDENTIAL CARE

Brock Fahrni 	Holy Family 	Langara 	Mount Saint Joseph 	Youville 	Honorio Conway 
Current Resident Care Capacity 148	Current Resident Care Capacity 142	Current Resident Care Capacity 197	Current Resident Care Capacity 100	Current Resident Care Capacity 42 / 32	Current Tenant Capacity 60



RESIDENTIAL CARE FOR ME AND MEGAMORPHOSIS

Our work is being recognized across the province...

2018 Quality Culture Trailblazer Winner

Jo-Ann Tait

Program Director, Elder Care and Palliative Services,
Providence Health Care

Through her inspired vision and creative methods for trying new ideas, Jo-Ann is reminding everyone of the passion that brought them to long-term care. If you walk into a care home that has implemented her initiatives, you will see more smiles, hear more laughter and feel the pride that has come with making changes that serve its residents.



Jo-Ann Tait

Dianna Mah-Jones Award of Excellence
In Person-Centred Care



Gold Apple

Residential Care for Me: Megamorphosis
Seniors Care and Palliative Services, Providence Health Care

Providence Health Care has provided compassionate residential care for decades; however, homes that have evolved from a medical system have led to a focus on efficiency, rather than emotional connections and quality of life for residents. Recognizing this, leaders of Providence's Residential Care Program decided to dig deep into the resident experience, and Residential Care for Me was born. Residential Care for Me uses human-centred design to truly understand the experience of those who live in, work in and visit residential care homes.

Building on lessons learned, the goal of Megamorphosis, the next phase of the project, is to change the culture from an institutional to a social model of care, and improve quality of life for residents by rapidly testing and implementing changes that focus on emotional connections, allow residents to direct each moment, and create the feeling of home.

For recognizing that people live and thrive and find happiness in homes, and not institutions, and striving to provide a more social and human model of residential care, Providence Health Care is awarded the Dianna Mah-Jones Award of Excellence in Person-Centred Care.

PROJECT TEAM: Jo-Ann Tait, Robena Sirett, Sonia Hardem, Heather Mak, Linda MacNutt, Paul Whitehead, Residential Care for Me Navigation Group, Youville Residential Care Team, Brock Fahrni Residential Care Team



LONG TERM VISION

Providence Residential and Community Care Services Society

Communities of Care

- **Dementia Care Homes**
- **Assisted & Independent Living**
- **Related Community Resources** (e.g. Respite, Adult Day Care, Caregiver)
- **Other Community Resources** (e.g. Social and Market Housing, First Nations, Pharmacy)
- **Supporting the right care in the right place**



CURRENT STATE: THE VIEWS AT ST. JOSEPH'S



116 Residential Care Beds, 4 Hospice beds, 1 Respite bed
Temporary beds: 21 Residential Care beds plus 3 respite

Eagleview

- 67 Residential Care beds

Hospice at The Views

- 4 Hospice beds

Oceanview

- 50 Residential Care beds

Mountainview

- 24 temporary beds (including 4 respite)



FUTURE STATE: THE VIEWS AT ST. JOSEPH'S

Building on the vision developed by the St. Joseph's Board, we envision a community of care that could include a dementia village, affordable housing (independent & assisted living), caregiver support services (respite, day programs) and other community services and amenities



FUTURE STATE: THE VIEWS AT ST. JOSEPH'S

The “Dementia Village” concept focuses on a social model of care, which emphasize emotional connections between residents, families, care providers and the community





DISCUSSION

